

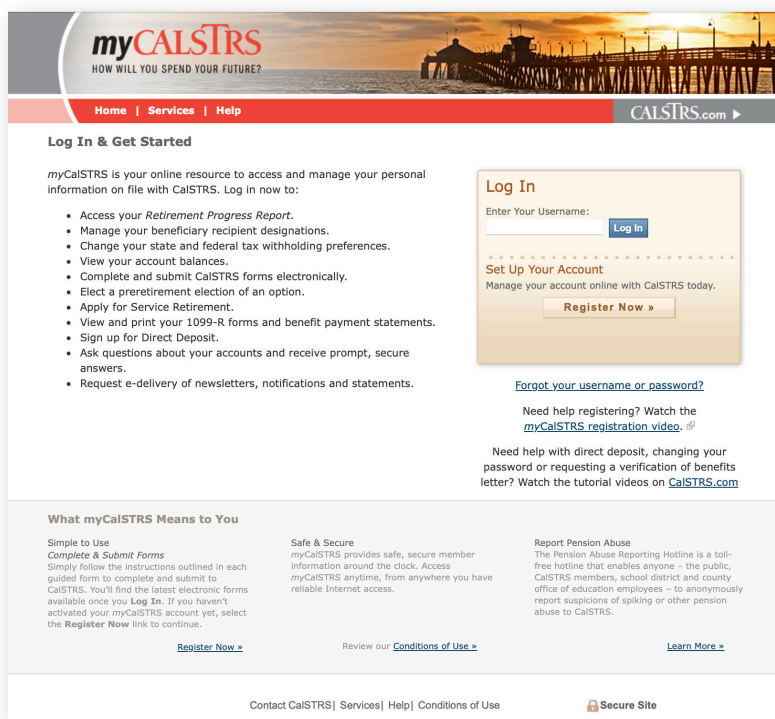
Easy, secure and convenient access to your CalSTRS accounts

myCalSTRS is your online resource to manage your personal information on file with CalSTRS. myCalSTRS is safe, secure and offers the convenience of conducting business online any time.

Online services for every stage of your career

Once you register your myCalSTRS account, log on at myCalSTRS.com to:

- Access your *Retirement Progress Report*.
- Ask questions about your accounts and receive prompt, secure answers.
- Manage your beneficiary designations.
- Complete and submit forms.
- View your account balances.
- Apply for retirement.
- Sign up for direct deposit.
- View your monthly benefit payments.
- Access your 1099-R form to prepare your tax returns.
- Change your state and federal tax withholding preferences.



What CalSTRS members are saying

“myCalSTRS is easy to navigate.”

“I found myCalSTRS to be simple and predictable—not intimidating at all.”

“myCalSTRS is useful for keeping track of my CalSTRS retirement information.”

Frequently asked questions

How do I register a *myCalSTRS* account?

View the self-paced, interactive registration guide for step-by-step instructions. Next, select the *Register Now* button. Once you complete this one-time, five-step registration process, your *myCalSTRS* account will be active.

How do I log in to *myCalSTRS*?

Log in to *myCalSTRS* from **CalSTRS.com** or **myCalSTRS.com**. You'll need to enter your username and password. If you're unable to log in successfully, click *Having Trouble Logging In?* for assistance.

Is my account information secure on *myCalSTRS*?

Your *myCalSTRS* account information is protected by advanced technology to ensure your personal information is secure and confidential. Be sure to review the *myCalSTRS* Conditions of Use, including CalSTRS policies, terms and conditions.

How can I update my profile?

When logged in to *myCalSTRS*, you can *Update Your Profile* from the *Settings* menu or from the *myCalSTRS* homepage. Keep your personal and *myCalSTRS* account information up to date. Each screen has guiding instructions to help you complete your tasks successfully.

Do I need to log out of *myCalSTRS*?

Yes, log out of *myCalSTRS* whenever you leave your computer unattended or have completed your session. You'll find the *Log Out* link in the top menu bar and in the footer on every screen within *myCalSTRS*.

What web browser should I use?

myCalSTRS performs optimally in the following web browsers:

- Google Chrome, Version 4.0 and above
- Mozilla Firefox, Version 3.0 and above
- Internet Explorer, Version 7.0 and above
- Apple Safari, Version 3.0 and above

Do I need Adobe® Reader®?

myCalSTRS may require the use of Adobe Reader to view, print and save CalSTRS forms, statements and other important online documents. CalSTRS stores these files on *myCalSTRS* as a PDF for your convenience. If you do not have Adobe Reader installed on your computer, you can download the free program at **Adobe.com**.

Who can I contact if I have questions or need help registering for *myCalSTRS*?

If you're experiencing any difficulty with *myCalSTRS*, call the CalSTRS Contact Center for assistance. Telephone support is provided Monday through Friday, 8 a.m. to 5 p.m. Pacific Time at 800-228-5453.